

Office of Student Complaints, Appeals and Regulation (OSCAR)

FORM for use in the submission of an APPEAL against a Decision and/or Penalty imposed by an Authorised Person

This form should be used by students who wish to appeal against a decision and/or penalty imposed by an Authorised Person. The appeal should be submitted within 10 working days of notification of the decision and/or penalty being appealed. Please refer to the <u>Student Disciplinary Regulations</u> for further information on the Disciplinary process.

You may wish to obtain advice on your case before submitting an appeal. The Students' Union offers an independent, impartial, confidential support service to all students. The office supports students who wish to make an appeal or launch a complaint, and is also there to help students with welfare or education problems. The Union's Support Office is run by your elected sabbaticals for Education and Welfare, supported by full-time Union staff. The office is open 0900 to 1700, Monday to Friday. To make contact with Union Support, email <u>ussu.advice@surrey.ac.uk</u>. Details can also be found on <u>https://surreyunion.org/</u>

You should inform OSCAR immediately if you require reasonable adjustments to be made to this appeals process.

Please complete all sections of this form. Sign and date the form before returning it.

Your details

Title: (eg. Mr/Ms/Mrs/Miss/Dr)	Date:
First name:	URN:
Surname: (i.e. Family name)	Current Level: (eg. HE1 or Level1)
Contact address (in-semester):	Alternative contact address (out of semester)
Post Code:	Post Code:
Tel: Home - Mobile -	Tel: Home - Mobile -
NB. Please inform OSCAR if your contact details chang	e
University email address:	
Please note that <u>all</u> correspondence will be sent to your	r University email address.

Please describe below what decision you are appealing:

Grounds for your appeal

Please tick the appropriate box or boxes.	
	That relevant new evidence has become available that should be considered and there are valid reasons why it was not available to the Authorised Person at the time they imposed the penalty
	That the Authorised Person has shown bias or prejudice towards the student in the way that they handled the matter that led to the imposition of the penalty
	That the decision was unreasonable and/or the penalty imposed by the Authorised Person was not proportionate in all of the circumstances
	That the Authorised Person failed to follow the University's regulations and/or procedures or failed to follow them with due care.

Case for your appeal

Please set out in a separate statement the main point(s) of your appeal with direct reference to the grounds on which your appeal is based. You should provide any supporting evidence you wish to be considered on the assessment of your case (e.g., medical certificate). Please note that this statement will be used to evaluate your appeal and, therefore, you should provide all the information that you wish to be taken into consideration.

The Students' Union is available to offer advice on appeals and may be able to assist you in the preparation of your statement. Contact details for the Students' Union are provided on the front page of the form.

This form is also available for download from the University internet pages at: https://www.surrey.ac.uk/office-student-complaints-appeals-and-regulation/student-disciplinary

Please note that the University reserves the right to contact the authors of any evidence in order to verify authenticity. If the evidence can be shown to have been dishonestly acquired or is in itself dishonest the appeal may be dismissed and the matter submitted to the disciplinary process (if appropriate). Please contact <u>oscar@surrey.ac.uk</u> if you have any concerns in relation to these checks.

Outcome of your appeal

Please indicate below what action you wish to see taken to address your appeal.

- By submitting this appeal, I can confirm that I have read and understood the <u>privacy notice</u> for student facing regulations.
- I understand that OSCAR will process personal details about me, which will include sensitive information, in order to deal with my appeal effectively.
- If I have submitted information about third parties, I confirm that the third party is aware and has agreed that I can use their information for the purpose of my appeal.
- I understand that the information provided in my appeal may be used as part of other University processes such as those outlined in the <u>Regulations for Fitness to Practise or Regulations for Support to Study</u>.
- I understand that as part of the appeal process, OSCAR may need to gather personal and sometimes sensitive information about me from different University departments, such as:
 - Student and Academic Administration
 - Library and Learning Centre (including Disability and Neuroinclusion Service)
 - > Accommodation Services and Student Communities & Engagement team
 - > Academic staff (including Personal Tutors, Supervisors, Programme Leaders, etc.)
 - Campus Safety Team
 - Faculties and/or the Doctoral College
 - University of Surrey Students' Union
 - > IT Services
 - Vice-Chancellor's Office
- I understand that the data provided in my appeal as well as the information collated by OSCAR in relation to
 my appeal will be securely stored for 18 months after the date that I am no longer a registered student at the
 University or 18 months after the appeal is closed (whichever is the latter).
- I understand that it is my responsibility to contact OSCAR if I have any concerns in relation to how my data will be handled.
- I understand that I can withdraw my consent for OSCAR to process my personal data at any time. However, I also understand that this is likely to mean that OSCAR cannot process my appeal.

Signature:

Date:

This completed form should be submitted with your supporting statement and any documentary evidence to: <u>oscar@surrey.ac.uk</u>

You are advised to keep a copy of all correspondence for your records

September 2024